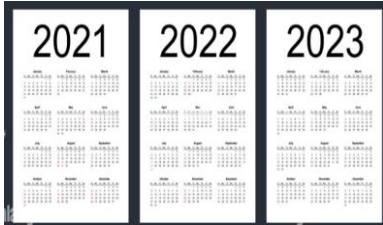


Media release

You may have seen that OAK Tasmania which is Possability got a \$1.1 million fine from the NDIS



This was for things that happened in our service between March 2021 and June 2023



We want to say sorry for the things we did not do right at the time



We have put things in place to do better since that time



Including better supports and communication



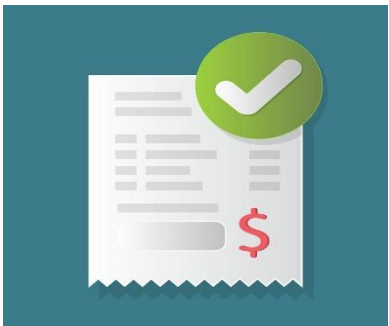
Better training for our staff



We always try our best to work with the NDIS and you and your families or carers



We will always make sure your rights and health and safety are most important



We want you to know that Possability can pay the fine and that it wont change any of your services or the cost



If you have any questions please ask us



You can talk to your Practice Leader or Service Supervisor or Operations Manager

You can phone Possability on 1300 067 067

You can write an email to Possability
quality@possability.com.au