



Lifestyle Solutions



This is a letter from Nicola Crates, Executive Director of Human Rights, Practice and Innovation.

Good day, I hope you are well.



Your Behaviour Support services

We are happy that you chose us to support you.

We are proud of how our team members have supported people over the years.

We think they have done a good job.



The government does **not** like providers

- supporting people with behaviour support
as well as
- supporting them with other services.

They say it is a **conflict of interest**.



We thought about our services.

We want everyone to keep getting behaviour support services for a long time.

We have made a hard decision.



We are going to hand over our behaviour support services to the Centre for Positive Behaviour Support.

We call them the **CPBS**.



Your services will **not** stop while we hand over services.

They will keep going like they are now.



The CPBS will run our behaviour support services from Monday 14 October 2024.



About the CPBS

The CPBS

- is good at giving people behaviour support services
- supports people in the same way we do.

They really care about doing a good job.



What this means for you

You will keep getting the same good services.

The CPBS will support you if you want. It is your choice.



Talking to the CPBS

The CPBS want to talk to you about your behaviour support services.



They want to know more about you. Like your name and support plans.

We will not tell them anything about you unless you say **yes** we can.



You say **yes** we **can** tell them things about you.

You sign the form.



You say **no** we can **not** tell them things about you.

You do **not** sign the form.

It is OK to say **no**.



Come to a meeting

You can come to a meeting if you want. At the meeting you

- will hear from the CPBS team members
- can ask questions.

You can choose one online meeting to come to.

Meeting one



- is 1 pm to 2 pm
- on Thursday 29 August 2024.

Meeting two



- is 7 pm to 8 pm
- on Thursday 29 August 2024.

Meeting three



- is 9.30 am to 10.30 am
- on Friday 30 August 2024.

Meeting four



- is a 11 am to 12 pm
- on Saturday 31 August 2024.



You ask Suzie Roberts for the meeting link.

You can

- phone her on 0416 278 721
- or**
- email her at sroberts@possability.com.au.

You can also ask Suzie any questions you have.

Yours sincerely,



Nicola Crates

Executive Director of Human Rights, Practice and Innovation

Ways you can talk to us



Phone 1800 634 748



Email enquiry@lifestylesolutions.org.au



Lifestyle Solutions

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