

24 April 2023

Hello,



This is a letter from Possability.

We are writing to tell you about some changes we are making.

We are joining with Lifestyle Solutions



Possability joined together with **Lifestyle Solutions**.

That means Possability and Lifestyle Solutions will end up being 1 organisation.

Changes to your Working Together Agreement

We are making some changes to your family members **Working Together Agreement**.

A **Working Together Agreement** is an agreement that tells you

- how we will support your family member
- and
- what we ask them to do while we support them.

Everyone we support or their representative has to sign a Working Together Agreement.



What is changing?



The changes to the **Working Together Agreement** are to have more information on

- your family members rights
 - how we keep them safe
- and**
- how we keep their private information safe.

What is not changing?



They will still have

- the same services
- and**
- the same people supporting them.

What will happen next?



One of our staff members will ask you for a meeting to

- explain the new Working Together Agreement
- and**
- sign the new Working Together Agreement.

If you would like to talk to someone you can

- talk to your house supervisor
- call 1300 067 067

or

- email correspondence@possability.com.au.

Thank you for choosing us to provide your support services.



Kind regards,

Possability team

Possability

Ways you can talk to us



Phone 1300 067 067



Email correspondence@possability.com.au

Possability

This letter was written by Possability.
April 2023.



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