

NEWS UPDATE for residents & families

Transfer of Disability Services in Victoria

FEBRUARY 2019

Happy New Year!

We have had a fast start to 2019! Our Victorian team is working hard on service transfer plans for a smooth process with minimal impact on residents.

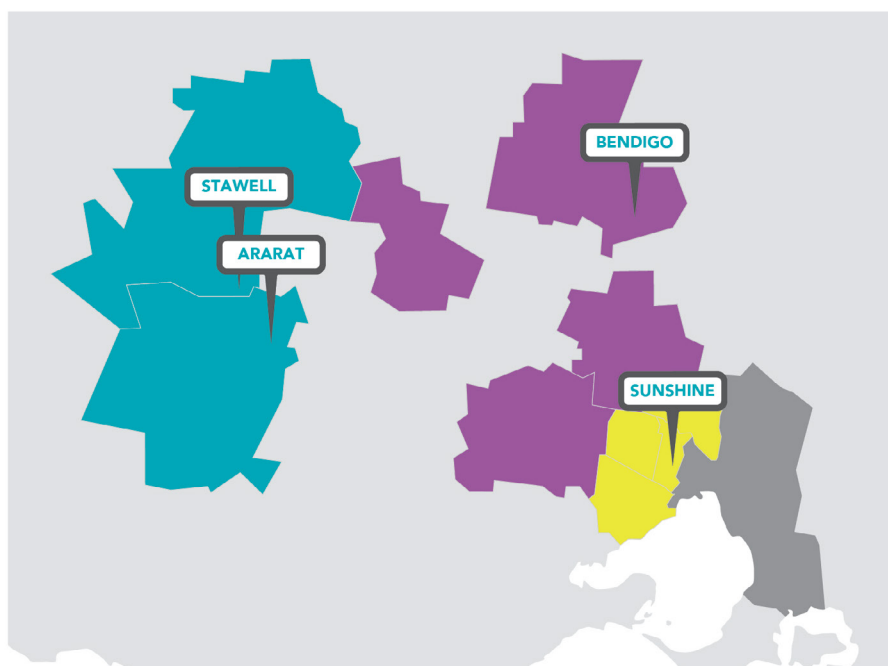
In line with our initial commitments, our approach to the transfer has been to change only what is necessary, and to learn from you, through forums and meetings, about the needs and aspirations of your family member.

Our head office for Victoria is at Sunshine (242 Hampshire Road), and we are currently finalising arrangements to establish offices for management and corporate staff in Bendigo, Stawell, and Ararat.

What to expect before Day 1

The Service Planners are currently reviewing all available information about each individual resident to ensure detailed understanding of support requirements.

They have also been sourcing options within local councils, local programs and the NDIS services in the community to ensure better outcomes for all the residents. This is being achieved by attending various forums and networking opportunities to identify suitable community inclusion programs that may be available.



Our Locations

- ARARAT/
STAWELL REGION**
Ararat/Northern
Grampians Council areas
- LODDON REGION**
Central Goldfields,
Macedon Ranges,
Moorabool Council areas
- WESTERN REGION**
Wyndham, Melton,
Brimbank, Hume
Council areas
- OFFICE LOCATIONS**

Along with other Victorian staff, Service Planners are looking forward to meeting the House Supervisors and residents in person soon to enable a better understanding of the needs of residents to begin developing new individual support plans.

When to expect planning meetings?

Over the next few weeks, Possability planners will arrange a schedule of house visits across all the regions to discuss individual residents' needs where we have signed consent forms permitting us to do this.

We need a signed consent form to collect and share information, and start planning. If you have not yet signed a consent form, planners will contact you directly to arrange this.

House visits will kick off in the Western Melbourne region and are scheduled to begin in the middle of February 2019.

This first planning meeting will identify what happens now and what is important to you, so that service provision transitions is as smooth as possible. Plans will be reviewed with you to inform development of your NDIS plan, to allow us to get to know you better so that we can explore more thoroughly residents' needs and aspirations for the future.

Education Sessions for staff

Education and training sessions for staff will be held prior to the transfer to ensure a thorough understanding of any changes in day to day systems and processes. While we have tried to keep any changes to a minimum, certain legislative requirements and improved functionality in systems

will require some training for employees.

All 'systems-related' training will occur as close as possible to the date of transfer for each parcel to ensure minimal disruption to residents and staff alike.

When is Day 1 with Possability?



These timeframes may be subject to change. You will be informed of any changes.

How to find out more

The House Supervisor at your group home will continue to be your main point of contact. We have also enclosed a FAQ document featuring answers to questions that were raised at the forums held across the regions with families last year.

We will continue to provide newsletters with information updates prior to and after the service transfer. If you have any further questions, please feel free to contact the Transfer Team at the details below.

FOR MORE INFORMATION

CONTACT:

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