

Hello



My name is Paul Csoban. I am the new **General Manager** of Possability in Victoria. My job is to make sure Possability

- is a good business
- and
- gives good services to our clients in Victoria.



It was really nice to say hello to lots of residents and families at the recent house meetings.

It was great to see how happy everyone was about the service transfer. People are happy

- they will keep the same staff at each house
- and
- not much will change.



New office

We are excited about the new office in Sunshine in Melbourne.



We have hired more staff to make sure you get the services you want.

The new staff are all very friendly.



What happens next



We will work with

- you
- and
- the people who are important to you.



We will make sure we understand your

- needs
- and
- goals.



We will help you make your **support plan**.

Your **support plan** says what supports you need now and in the future.

This will happen in 2019

Merry Christmas



It is almost Christmas and a time for holidays for many people.

We hope you do lots of things that make you happy.

Enjoy the warm weather too.



We look forward to working with you in the New Year.



Have a safe and happy Christmas!

From everyone at Possability.

Ways you can contact us



You can contact us by

Phone 1300 067 067

Email welcome@possability.com.au

Web www.possability.com.au



You can follow us on Facebook

@PossabilityAus

You can visit our office at

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