

NEWS UPDATE for residents & families

Transfer of Disability Services in Victoria

Hello



My name is Paul Csoban. I am the General Manager of Possability in Victoria.

We have been busy getting ready for the Service Transfer.



You may have been visited by a Possability Service Planner at your home.



The Service Planners want to get to know you to make sure you get the best support.



We are training your Support Workers to make the Service Transfer easy for everyone.



Working together is important to us. We will tell you any information you need to know.

Offices



We have an office in Sunshine and will soon open new offices in Bendigo, Stawell and Ararat.

You can visit your local office to say hello and meet the staff.



Your Money

We have reviewed how we look after your money.

This is to make sure your money is safe.



Your money will be looked after the same way it is now.



You will get a Residential Statement in the mail that tells you what you are paying.



We will contact you to sign your Residential Statement so you know what you are paying.

Transport



We have checked transport plans for all houses to make sure your transport needs are met.



All houses will keep their current vehicles.



We have also bought six extra vehicles that will be shared across houses.

Rights



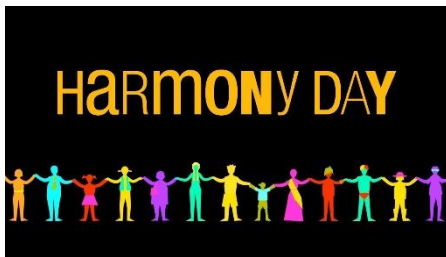
Possability cares about your rights.



We want to make sure you can speak up.



We will hold house regular house meetings so
you can have your say.



Harmony Day

Harmony Day was on 21 March.

It is a day to celebrate different cultures from around the world.

Staff at the Sunshine office had an afternoon tea where they ate food from different countries and wore traditional clothing.



Some countries celebrated were:



- India
- Brazil
- South Africa
- New Zealand
- Croatia

Everyone had a great time!



Ways you can contact us



You can contact us by

Phone 1300 067 067

Email welcome@possability.com.au

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Office 242 Hampshire Rd, Sunshine.



You can follow us on Facebook

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